



April 2020

Dear tenant,

The council relies on rents to pay for vital services for all tenants. If you can't pay, contact us so we can help.

We know this is a difficult time for everyone. Some people may struggle to pay their rent in the way they normally do, or are facing a drop in their wages as a result of the coronavirus crisis.

That's why the council is working closely with our partners to support tenants and help you through these challenging times. If you or someone you know needs support, please get in touch so we can help.

If you are extremely vulnerable and have received a letter from the NHS saying you need to stay inside for 12 weeks, and you need support to get food, medicines or other help:

- Please sign-up to the government support scheme – call **01983 823 600** or visit **www.gov.uk/coronavirus-extremely-vulnerable**
- If you need help to sign-up, or have not received a letter and need urgent practical or financial support, please contact We are Islington: email **weareislington@islington.gov.uk** or call **020 7527 8222 / minicom 020 7527 1900** - lines are open Monday to Friday, 9am to 5pm

No one should find themselves homeless at this difficult time and there will be no evictions during this period of crisis. However, if you do not keep up your rent payments you will fall into arrears and you risk losing your home, unless you have been in touch with us to agree an appropriate repayment plan.

If you are struggling to pay your rent or need other support, look over the page to find out how we can help you.

Yours sincerely,

CLlr Richard Watts
Leader of Islington Council

CLlr Diarmaid Ward
Executive Member for Housing